Warranty Policy

LIMITED WARRANTY ON BULL OUTDOOR PRODUCTS, INC., PRODUCTS

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY CAN ALSO BE FOUND ON OUR WEBSITE AT:
https://www.bullbbq.com/support **(United States Customers)**
https://www.bullbbq.eu/customer-care/#warranty-registration-form **(International Customers)**
AND IN THE OWNER'S/INSTALLATION MANUALS THAT WE PROVIDE WITH OUR PRODUCT

THIS LIMITED WARRANTY IS SUBJECT TO THE EXCLUSIONS, CONDITIONS AND LIMITATIONS SET FORTH BELOW.
ANY IMPLIED WARRANTIES IMPOSED BY LAW, INCLUDING WITHOUT LIMITATION TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESSED LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WHO MAY USE THIS WARRANTY?

BULL OUTDOOR PRODUCTS, INC. located at address 15 East Ave. Athens, TN 37303 ("We") extend this limited warranty only to the consumer who originally purchased the product ("you") at the original site of delivery or installation. It does not extend to any subsequent owner or other transferee of the product. It does not extend to any rental, commercial, or non-residential application. Examples of excluded applications include, but are not limited to day care centers, schools, bed and breakfast centers, churches, private clubs, fire stations, club houses, Common areas in multi-family dwellings, restaurants, hotels, nursing homes, food service locations, and institutional food service locations.

WHAT DOES THIS WARRANTY COVER?
This limited warranty covers defects in materials and workmanship of the product and product components identified below for the Warranty Periods defined below.

WHAT IS THE PERIOD OF COVERAGE?
This limited warranty starts on the date of your purchase and lasts for the time periods specified on the next page. The Warranty Period is not extended if we replace the product. We may change the availability of this warranty at our discretion, but any changes will not be retroactive.

Warranty Policy (Continued)

Grilling/Pizza Accessories and Grill Covers DO NOT include a warranty period

Grill Warranty Periods

The following parts are covered for **1 year** on all our current gas grill models:

- The lid, control panel, grease tray, bezels, knobs, temperature gauge, valves, regulator, flex tubes, rotisserie burner, transformer, and all components of the lighting system.

The following parts are covered for **3 years** on all our current gas grill models:

- The manifold, handle end caps, flame tamers, heat shields, and warming rack.

The following parts are covered for the **Lifetime** on all our current gas grill models:

- Insert assembly and the grates.

The warranty period for the grill burners varies by type:

- Cast stainless steel burners – **Lifetime**
- Welded stainless steel burners – **5 years**
- Porcelain coated burners – **3 years**

The warranty period for the charcoal grill is **1 year** on all parts, except for the insert assembly, which is covered for **5 years**.

Component Warranty Periods

All the parts for our components /grill carts/refrigerators/kegerators/drawers/doors/refrigerator frames/grill
jackets/finishing frames/ice chest/sinks/bar center and vent hoods are covered for **1 year** with these exceptions:

- **Power Burner**
  - The insert/grates are **lifetime** covered parts.
  - The manifold/burner are covered for **3 years**.
- **Searing Station/Slide in Double Sideburner**
  - The grates are covered for **lifetime**,
  - The insert for **5 years**, and
  - The manifold for **3 years**.
- **Single Sideburner**
  - The grates are covered for **5 years** and
  - The burner for **3 years**.
- **Sidekick**
  - The burner is covered for **3 years**.
- **Heaters**
  - The heater replacement parts are covered for **3 years**.
- **Pizza Ovens/Islands/Fire Features Warranty Periods**
  - All of the parts and construction materials are covered for **1 year**.

Kamado Grill Warranty Periods

The following parts are covered for **1 year** on all current kamado grill models:

- The temperature gauge and ceramic seals

The following parts are covered for **3 years** on all current kamado grill models:

- The ceramic half-moon pizza stones

The following parts are covered for **5 years** on all current kamado grill models:

- All components of the grill composed of cast iron, metal, or stainless steel. This includes items such as the hinge assembly, metal bands, cooking grids, firebox frame.

The following parts are covered for the **Lifetime** of the grill on all current kamado grill models:

- All other ceramic components not listed above

WHAT DOES THIS WARRANTY NOT COVER?
This limited warranty does not cover any damage due to:
• Transportation.
• Storage
• Improper installation or use.
• Use on improper fuel/gas supply.
• Failure to follow the product instructions or to perform any preventive maintenance.
• Modifications.
• Normal wear and tear, rust, corrosion, oxidation, or discoloration.
• External causes such as accidents, abuse, or other actions or events beyond our reasonable control.

WHAT OPTIONS ARE OFFERED BY BULL OUTDOOR PRODUCTS UNDER THIS WARRANTY?
With respect to any defective product claim made during the Warranty Period, we will, in our sole discretion:
• Replace such product (or the defective part) free of charge.

WHAT IS EXCLUDED BY BULL OUTDOOR PRODUCTS UNDER THIS WARRANTY?
• We will not pay for shipping charges for replacement parts, or for any labor or labor related charges.
• We will not pay for any accessory products or ancillary products purchased by you for use in connection with the product.

HOW DO YOU NOTIFY BULL CUSTOMER SERVICE OF A POTENTIAL WARRANTY ISSUE?
Our Customer Service is ready to help. Here's how to reach us:

By Phone (800) 521-2855 Monday through Friday from 8:00 a.m. to 5:00 p.m. (EDT)

To submit a warranty, claim on-line or message go to https://www.bullbbq.com/support

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

v2026.10.29